

Wisconsin ServicePoint Steering Committee

Meeting Minutes of August 11, 2004 (Starting Points in Chippewa Falls)

PRESENT:

Karen Smith (*Western Dairyland*); Jennifer Allen (*Forward Services*); Aubre Wellens (*Shalom Center*)(Co-Chair); Kathie Walker (*SDC*); Phil Wells and Tanya Wagner (*BOH*) (Co-Chair); Mary ClaySantineau (*Starting Points*)(Co-Chair); Patti Abbot (*Hope House*); Linda Shaw and Holly Nockels (*Community Referral Agency*); Adam Smith (*Porchlight*)

COMMITTEE REINTRODUCTION:

❖ Current members on the Wisconsin ServicePoint Steering Committee

Name	Agency	Phone	City / County
Linda Shaw linda@crashelter.org	Commuinty Referral Agency	(715)825-4414	Milton / Polk
Mike Fatica fatica@uwm.edu	ENTECH *	(414)229-2913	Statewide
Jennifer Allen jenniferal@new-jobcenter.org	Forward Service Corporation	(920)448-6460x296	Green Bay / Brown
Patti Abbot pattia@hope-house.com	Hope House	(414)645-2122	Milwaukee / Milwaukee
Adam Smith als@porchlightinc.org	Porchlight	(608)257-2534	Madison / Dane
Aubre Wellens wellensa@shalomcenter.org	Shalom Center	(262)658-1713x105	Kenosha / Kenosha
Kathie Walker kwalker@cr-sdc.org	SDC / Milwaukee CoC**	(414)906-2783	Milwaukee / Milwaukee
Mary ClaySantineau mclaysantineau@co.chippewa.wi.us	Starting Points	(715)726-7937	Chippewa Falls / Chippewa
Karen Smith ksmith@westerndairyland.org	Western Dairyland	(715)985-2391	Independence / Trempealeau
Jen Rubin jenr@wcadv.org	WCADV***	(608)255-0539	Statewide
Joana Hemschemeyer joana@whaonline.com	Waukesha Housing Authority	(262)542-2263x13	Waukesha / Waukesha
Phil Wells pwells@commerce.state.wi.us	Bureau of Housing	(608)261-8159	Statewide
Tanya Wagner twagner@commerce.state.wi.us	Bureau of Housing	(608)267-2933	Statewide

* Nonprofit that provides technological assistance to other non-profits
 ** Works with all of the Milwaukee partners in setting up agencies and training users
 *** Advocacy group representing Domestic Violence agencies throughout the state

❖ Comments made during introductions about the committee members' experiences with WISP.

- Lack of funding for inputting older data into has been a problem.
- Lack of funding for upgrading to high speed internet and more more powerful microprocessors continues to be a problem
- Domestic Violence agencies reported continuing issues with security and confidentiality
- Interest in having Steering Committee members reimbursed meeting attendance expenses

HMIS PARTICIPATION SCORING FOR ESG/THP GRANT APPLICATIONS

- ❖ This year the BOH will technically score participation in the HMIS as part of the ESG / THP application process.
 - See attached memo

➤ **Miscellaneous comments around the scoring**

- Some found the scoring process difficult to understand
- Interest expressed in having a WISP participation report card
(*Individual agency as compared to other agencies*)
- In earlier WISP trainings users were told that children's data wasn't required, so some are short on this data and should not be penalized.
- Committee felt that if agencies have a good idea of what BOH expect, they can deliver
- Good to keep raising the bar
- One agency had to stop servicing about 13 families/week because of the burden of WISP data entry. This has improved.
- Many caseworkers have limited capacity for entering data. One agency got HUD to fund hiring someone to do SP data entry. Does only basic data entry, but very little on goals or case management.
- State of Michigan pays continuum coordinators and has an HMIS handbook and goals.
(ACTION) Need to review the grant point scoring criteria to identify opportunities to move more points into the SP participation category.
(ACTION) Send memo out to all WISP Users for public comment.

OTHER ACTION ITEMS

- ❖ Digitalize the Client Consent Video and post it to the BOH Web site.
- ❖ Translating the Client Consent into Spanish and Hmong
- ❖ Changing the Assessments in WISP to meet the new HUD Data Standards
- ❖ HMIS Site Visit.

NEXT WISCONSIN SERVICEPOINT STEERING COMMITTEE MEETING

- ❖ Host: Jennifer Allen at Forward Services
- ❖ Location: Green Bay
- ❖ Date: Wednesday, October 20, 2004